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# COMMUNITY TRANSIT IN THE STATES: INNOVATIONS AND SUCCESSES



ACTA NATIONAL CONFERENCE

AUGUST 28, 2024

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# ABOUT CTAA

- We are a national membership organization with 1,200 members
- Our provider members are: Rural, tribal, small urban, NEMT and specialized
- We represent public and private operators, state DOTs, vendors, and consultants
- We provide training, advocacy, resources
- CTAA members believe mobility is a basic human right



# COMMUNITY TRANSPORT IN THE US

- Rural
- ADA Paratransit
- Specialized Services for Older Adults and People with Disabilities
- NEMT



# KEY ISSUES

- Post Pandemic Ridership
  - Value over volume
- Ride Sharing Services
- Technology Upgrades
- Demographic realities



# OUTCOME BASED APPROACHES

- Foster Care
- Substance Abuse Disorder Treatment & Recovery
- NEMT and ER Use/Discharge/Outpatient
- CCAM



## CONTACT INFORMATION

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