



Australian Community Transport Association



Presented by

 **ORCODA**
FUTURE FLEET

CONFERENCE PROGRAM

Adelaide, South Australia

2026

5 - 6 August

www.communitytransportaustralia.org.au

Thank You!



Australian Community Transport Association

OUR SPONSORS



ORCODA

FUTURE FLEET



AON



Thank you for making this event possible

PRIZES DONATED BY



Community is everything, we're just here to make connecting easier.

Orcoda Community Transport optimises your fleet, staff and routes together, turning a full day's scheduling into minutes, so you can serve more of your community with what you already have.



Learn more



Turn your Data into Better Decisions

The ACTA National Community Transport Benchmarking Dashboard brings together key KPIs on service volumes, unit costs, cost drivers, workforce and utilisation, trip characteristics, and trends over time, allowing providers to compare performance against the sector and support evidence-based planning and funding decisions.

What you get



- Access to sector-wide benchmarking insights
- Clear indicators based on real provider data
- A tool designed with the sector, without complex data field definitions

What's required



- Submit your data once a year, on time
- Learn how to use the dashboard (support provided)
- Be available to confirm data with University of South Australia (UniSA)
- Understand that insights grow stronger as data builds year by year

Cost



- From 1 July 2026: \$1,500 per year
- From FY 2026-27 the dashboard will be a premium add-on to ACTA membership

 **SIGN-UP NOW!****For more information**info@communitytransportaustralia.org.au

WHAT WOULD YOU FIND?

- **Overview:** a quick sector snapshot of service activity and trends
- **Cost metrics:** unit costs and key cost drivers to support pricing and sustainability
- **Efficiency metrics:** how well resources are used (workforce/vehicles) to deliver services

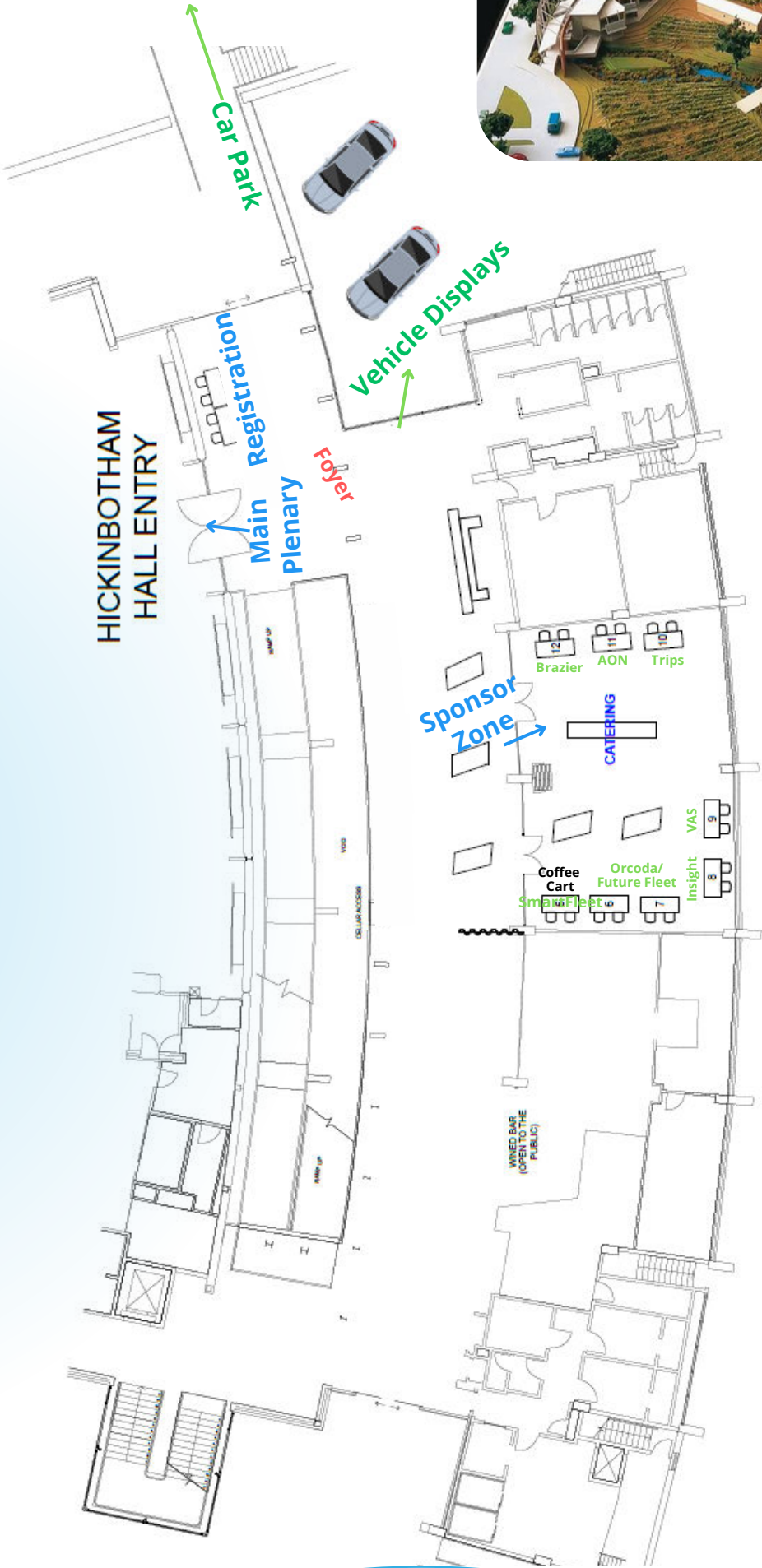
**2026
Awards &
Gala Dinner
Sponsor**

2

**Showing up
for locals,
900 times
a day.**


Better to be a member RAA Road Service

FLOOR PLAN



DAY 1 WEDNESDAY

5 August 2026

8:30am
Foyer
REGISTRATION
Main Plenary: Higginbotham Hall
Sponsor Zone: Broughton, Ferguson & Concourse

9:00am
Main Plenary
Welcome - MC **Russell White**



9:05am
Main Plenary
Acknowledgement of Country &
Opening Address - **David McDonald, ACTA Chair**



9:20am
Main Plenary
Welcome **The Hon. Joe Szakacs MP**
Minister for Transport and Infrastructure SA

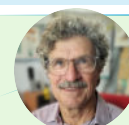



Geoff Brailey
McCrindle

9:40am KEYNOTE - Here we are, where are we going? - scenario planning, moving beyond general demographics
Main Plenary
This session provide some futuristic demographics that will support good decision making. It will then help you run some practical scenarios of what might happen in the future. Scenario planning or 'what ifs' allow your organisation to be prepared for what's coming down the pipeline, and thus improve services delivery, reduce stress and not waste resources as things change.

10:40am
Sponsor zone
MORNING TEA

11:10am
Main Plenary
Support at Home: Where is it heading and is your organisation ready?
Professor Michael Fine



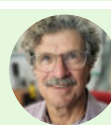
11:40am
Main Plenary
So, you're going to merge - what do you need to do?
Lyndon Stevenson, CT Tasmania

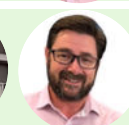


12:10pm
Main Plenary
The new world of Volunteers
Brad Cooper, Volunteering Gold Coast



12:30pm
Main Plenary
Panel Discussion
Michael Fine, Lyndon Stevenson & Brad Cooper

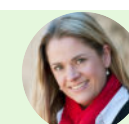




1:00pm
Sponsor Zone
LUNCH

DAY 1 - SESSION 2

1:50pm
Main Plenary
The Power of Community Transport in Regional Communities
Leonie Boothby, CEO of Regional Development Australia Adelaide (RDAA)



2:20pm
Main Plenary
Using transport to find solutions to regional employment
Lisa Brock, Job Coordinator - Local Jobs Program, Mid North SA



2:50pm
Main Plenary

AFTERNOON TEA

WORKSHOP



RUSSELL WHITE
MC

3:20pm - Workshop: What should CHSP look like post 2027?
Main Plenary

This interactive workshop provides a valuable opportunity to have your say on the future of the Commonwealth Home Support Programme (CHSP). Join the discussion and help shape the future direction of this important entry-level aged care program.

4:20pm
Main Plenary

Day 1 Closing remarks and takeaways

4:30pm

CLOSE



Brazier[®] Mobility

Creating Independence



**TRUSTED SUPPLIERS OF ACCESSIBLE
AUTOMOBILES & SOLUTIONS TO GET
YOU TO PLACES LIKE THIS !**



1800 BRAZIER

(1800 272 9437)

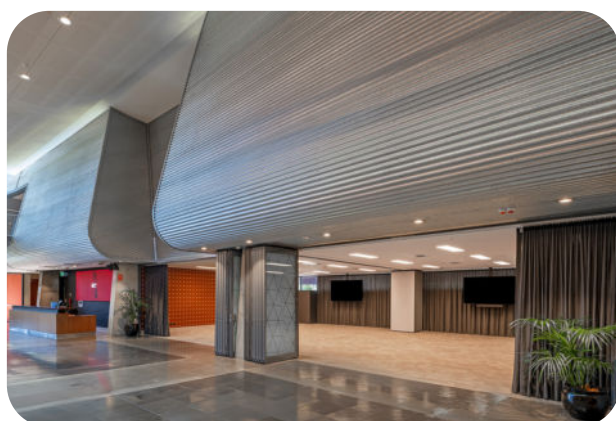
info@braziermobility.com.au

THE RAA COMMUNITY TRANSPORT SECTOR AWARDS



Broughton & Ferguson Rooms

From 5:30pm -
Canapes and refreshments



Your host for the Awards Ceremony is Tammy
Shepherd, CEO Tailem Bend Community Centre
& ACTA Board Director



GALA DINNER

Higginbotham Hall

From 6:30pm -
Seated Gala Dinner - 2-course meal, drinks

Entertainment

Des Dowling, Comedian
and

Heads & Tails Wine Game

National Wine Centre

Is it red or white?

*This will be a light-hearted game
that will keep you laughing and
guessing until only one remains!*



Dress Code

*Comfortable, smart
casual*

DAY 2

THURSDAY

6 August 2026

9:00am
Main Plenary

Welcome to conference Day 2 - MC **Russell White**



9:05am KEYNOTE - Productivity without Sacrifice - Rewriting the rules of high performance
Main Plenary

This session will explore how individuals, teams and managers can sustain meaningful performance without relying on burnout, over-extension or constant personal sacrifice. This session will combine personal storytelling, practical reflection and clear takeaways for both frontline workers and organisational leaders.

HEIDI PROWSE

Social Impact Leader/
Founder of Purpose Media CBR

10:05am
Main Plenary

Fireside Chat: Working together for better participant services and vehicle utilisation
Facilitated by Murray Coates



10:35am
Sponsor Zone

MORNING TEA

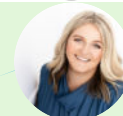
11:00am
Main Plenary

Diversifying Organisational Income: Not putting all your eggs in one basket
Sabine Tollis, EGM Comlink Australia



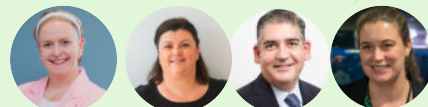
11:30am
Main Plenary

Know your Numbers: From cost to confidence
Jodie Granger, FCPA and Founder of Healthcare Innovated



12:00pm
Main Plenary

Panel Discussion: Working together
Facilitated by Rachel Thompson



12:30pm
Sponsor Zone

LUNCH

DAY 2 - SESSION 2

1:30pm
Main Plenary

Staying connected under pressure - A market advantage
Justine Maree Cox



2:30pm
Main Plenary

Open Forum: Ask ACTA - Murray Coates, CEO & ACTA Board Directors
Facilitated by **Russell White**



3:00pm
Main Plenary

Workshop: Consolidating action
Facilitated by **Russell White**



3:20pm
Main Plenary

Thank you & Closing

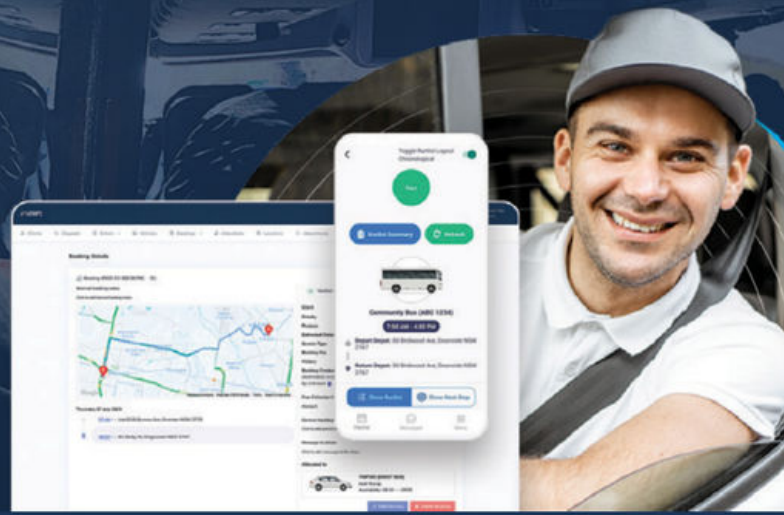


3:30pm
Main Plenary

Conference close



Stress Less. Book Smarter.



Trips Software takes the hassle out of group transport.

Smarter, Simpler Transport Management

-  **Auto-allocate Vehicles and Drivers Instantly**
Automatically matches the best-fit vehicle and driver to each trip based on availability, capacity, and compliance.
-  **Optimised for Finance Team Workflows**
Supports staff and finance management with built-in reporting for CHSP (DEX), HACC, and TINSW.
-  **Track Runs in Real Time**
Get live updates on run progress, delays, and completed pickups so you're always in control.
-  **Plans Trips Fast**
Streamlines scheduling with templates, repeat runs, and easy participant selection.

Trusted Across Australia

Streamline transport operations, improve service delivery, and stay compliant—no matter where you are.

For More Information Visit:
tripsoftware.com.au



2026 © Trips Software. All rights reserved | tripsoftware.com.au

Coffee sponsored by



 **ACTA**
Australian Community Transport Association

SPONSOR RAFFLES

Enter to Win

Drop in to any of these
sponsors to collect
a ticket into the
Sponsors Raffle draw



ADELAIDE CROWS

Signed Captain & Coach Football



ADELAIDE STRIKERS

Signed BBL Cricket Bat



(Both come with a Certificate of Authenticity)

CONFERENCE EVENT APP



This year we are using the Zoho Backstage event platform. Zoho's Backstage mobile app ensures that attending an event is no longer just an exercise, but an experience to be remembered. Get event information, respond to speakers in real time, customize agenda, and more, all in a single app
[Get the app here](#)



SCAN QR CODE
TO DOWNLOAD FROM THE
GOOGLE PLAYSTORE

NETWORK

- With other delegates in community transport
- With industry specialists
- With all our sponsors' service & products

CONNECT

- With other service providers - their ideas & innovations
- With speakers and their presentations/topics
- With sponsors working to assist services with cutting edge technology and products

MEET UP

- With other attendees - old friends, and new!
- Find someone doing the same work for a coffee and a chat

CATCH-UP

- On any sessions/presentations you may have missed!
- Conference updates and announcements

SHARE

- Upload your conference pictures.
The one that gets the most likes wins!

ACTA CONTACTS

If you have any questions during the event, look for these friendly people



MURRAY COATES
Chief Executive Officer
M: 0439 548 203



VICKI TAYLOR
Project Administration
M: 0416 125 240



DANIEL URRUTIA
Project Coordinator
M: 0436 851 846

NOT AN ACTA MEMBER?



There's never been a better time to join ACTA than now...

*Want more information?
Contact us today for a copy of our Prospectus*

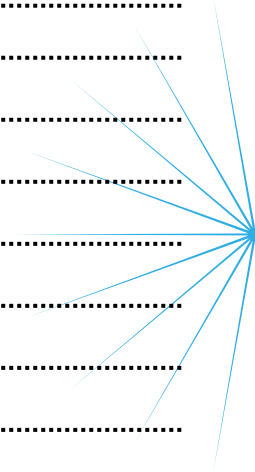
CONTACT US

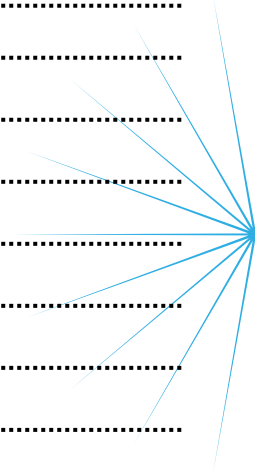
E: membership@communitytransportaustralia.org.au
www.communitytransportaustralia.org.au
P: 0416 125 240



Thank you for attending your only
National Community Transport Conference

*We are proud to represent service providers
right across Australia*

[illegible]

[illegible]



ACTA

Australian Community Transport Association

www.communitytransportaustralia.org.au
E: communications@communitytransportaustralia.org.au



**Download our official
Zoho Backstage
Attendee Event App to
be part of all the
conference action!**

